MECHANISM FOR VOICING COMPLAINTS



We take feedback about our service very seriously. If you are dissatisfied or want to make a comment about any aspect of our service there are a number of routes you can use to tell us your views:

You can raise any issue /complaint at any point of time

You can dial/write/ e-mail/ fax your issue/compliant

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Please use the suggestion/compliant boxes placed in all floors of the hospital If you need any help please contact IP Administrator Mobile: 8498061143 For any unresolved issue please contact

MS/
CAO

A register of all compliants will be maintained at ${f CAO}$'s office

Please put your compliant by dial/write /email/fax All complaints will reach CAO'S OFFICE

MS/CAO will investigate all the complaints and wil respond within 3 days We will call/mail/ or meet you to discuss your complaint to resolve the problem at the earliest

You may also contact/visit the MS/CAO's office We aim to respond/ resolve your complaint within 28 days For any unresolved issue you also have the right to meet the Chairman - Management Committee for final decision



0866-2541414, 2540509, 2540905 (+91) 9603 929292, 9603 959595

info@aayushhospitals.com www.aayushhospitals.com External contact:

Dr Keerthi Bollineni

Internal Complaint Committee Member President, Vasavya Mahila Mandali Vijayawada, AP, Mobile: 9848542521

email: keerthi.dr@vasavya.org